Readiness for Change Staff Survey

New Hampshire Practice Model Evaluation
NH Division for Children, Youth, and Families/Division of
Juvenile Justice

Purpose: The purpose of this research project is to conduct a survey with all **400 DCYF and DJJS staff and administrators** to uncover DCYF/DJJS staff's readiness for implementation of the new Practice Model which is in the early implementation stages. **The web-based questionnaire will take approximately 20 minutes to complete.** Data obtained from the survey will be analyzed and reported at the group level only. A report of findings will be completed and forwarded to the Project Design Team which is charged with developing the new practice model.

Description: If you agree to participate, click on the link provided and complete the survey.

- 1. I understand that the use of human subjects in this project has been approved by the University of New Hampshire Institutional Review Board for the Protection of Human Subjects in Research.
- **2.** I understand the purpose of this research project and the procedures to be followed and the expected duration of my participation.
- 3. I understand that reasonable foreseeable risks or discomforts associated with being a subject in this research are minimal.
- 4. I understand that there are no potential benefits for me directly for participation in this study. However, this research may increase knowledge about how to develop effective statewide developmental screening systems that may improve access to services for children with developmental disabilities who have been, maltreated.

- 5. I understand that the investigator will make every effort to maintain the confidentiality of all data and records associated with my participation in this research. I understand, however, that there are rare circumstances when the investigator is required to share personally-identifiable information. For example, in response to a complaint about the research, officials at the University of New Hampshire and/or regulatory and oversight government agencies may access research data. I also understand that any form of communication over the internet does carry minimal risk of loss of confidentiality.
- **6.** I understand that there are no costs to participation in this study.
- 7. I understand that participation is entirely voluntary and that refusal to participate will involve no prejudice, penalty or loss of benefits to which you would otherwise be entitled.
- **8.** I also understand that I may discontinue participation at any time **and that I can refuse to answer any question** without prejudice, penalty or loss of benefits to which you would otherwise be entitled
- **9.** I confirm that no coercion of any kind was used in seeking my participation in this research project.
- **10.** I understand that if I have any concerns about this project now or at any time in the future, you may obtain further information from Patrick Shannon (Principal Investigator) (603) 862-5016 and be given the opportunity to discuss them. If I have questions regarding my rights as a research subject I understand that I can call Julie Simpson in the University of New Hampshire's **Office of Research Integrity Services**, (603) 862-2003, to discuss them.
- **11.** I understand that any information gained about me as a result of my participation will be provided to me at the conclusion of my involvement in this research project.
- 12. I understand that UNH Survey Center staff and the Principal Investigator are the only individuals who will have access to the data generated by this survey.
- **13.** I certify that I have read and fully understand the purpose of this research project and the risks and benefits it presents to me as stated above.

sur	vey and click "NEXT" below.	
		YES, I Agree to Participate
		and continue with the survey.
	Go to N28	NO, I Do Not Agree to
		Participate

Please indicate if you are willing to participate in this

<u>M</u> 000000000000000000000000000000000000	January February March April May June July August September October November
	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28
	which division do you work? DCYF DJJS

In w	vhich location do you work?
	Berlin DO
	Central Intake
	Claremont DO
	Concord DO
	Conway DO
	Keene DO
	Laconia DO
	Littleton DO
	Manchester DO
	Nashua DO
	Nashua DO
	Portsmouth DO
	Rochester DO
	Salem DO
	State Office
_	
(AS	K IT , Q3=1, DCYF)In which DCYF position do you
-	rently work?
	Child Protective Services-CPSW
	Child Protective Services-Supervisor
	Child Protective Services-Program Specialist
	Child Protective Services-Administrator
	Other-Administr. Support
	Other-BOLQI
	Other-Bridges
	Other-Bureau Administrators
	Other-Child Well Being
	Other-Community Supports
	Other-Director's Office/Bureau Administrators
	Other Final
	Other-Fiscal
ш	Other-Legal
//8	K IE O2-2 D I IS\In which D I IS position do you
•	K IF Q3=2, DJJS)In which DJJS position do you
	rently work? JPPO
	Supervisor JPPO-Administrator
	Residential Staff
_	Vezinetiliai Stati

2. The following are statements about the {Q3}'s readiness to implement a new <u>Casework Practice Model</u>. Please indicate the extent to which you agree or disagree with each statement.

	Strongly Disagree	Somewh at Disagree	Neutral	Somewh at Agree	Strongly Agree
a. I am clear about why {Q3} is adopting a Practice Model.		Ğ			
b. This change will have a large effect on my day-to-day work.					
c. {Q3}'s adopting the Practice Model will have a positive impact on my job satisfaction.					
d. I am confident that after {Q3} adopts the Practice Model we will not go back to the "old way" of doing things.					
e. I am clear about what is expected of me when {Q3} adopts the Practice Model.					
f. I feel involved in {Q3}'s planning and implementation of the Practice Model.					

2. The following are statements about the {Q3}'s readiness to implement a new <u>Casework Practice Model</u>. Please indicate the extent to which you agree or disagree with each statement.

	Strongly Disagree	Somewh at Disagree	Neutral	Somewh at Agree	Strongly Agree
g. I believe that adequate support and resources are available to accomplish implementation of the Practice Model.		Ŏ			
h. I have enough time to learn and apply the Practice Model.					
i. The team responsible for planning and implementing the Practice Model has a high level of credibility with me.					
j. I believe that adopting the Practice Model will positively affect the families with whom {Q3} works.					
k. I understand the basic principles and skills of the Practice Model.					
I. I understand how I will learn to use the Practice Model.					
m. I understand how I will be assessed in using the Practice Model.					
n. The Practice Model is compatible with my professional values.					

3. We are interested in your perspective on some practice issues and current casework practices. Please indicate the degree to which you agree or disagree with the following statements. Statements about families refer to the families you work with most often (e.g., biological families, foster families, adoptive families, and relative caregivers).

	Strongly Disagree	Somewh at Disagree	Neutral	Somewh at Agree	Strongly Agree
a. Focusing on family strengths is essential to families resolving problems.		Ŏ			
b. Families served often have many more problems than strengths.					
c. Emphasizing family strengths draws attention away from efforts to protect children.					
d. My immediate supervisor emphasizes the importance of assessing family strengths.					
e. All parents have strengths they can use to solve problems.					
f. All parents have resources they can use to solve problems.					
g. Even abusive and neglectful parents sometimes do a good job parenting.					
h. Building on successful parenting strategies is the beginning step to parents succeeding.					

3. We are interested in your perspective on some practice issues and current casework practices. Please indicate the degree to which you agree or disagree with the following statements. Statements about families refer to the families you work with most often (e.g., biological families, foster families, adoptive families, and relative caregivers).

	Strongly Disagree	Somewh at Disagree	Neutral	Somewh at Agree	Strongly Agree
i. There is always an exception to a parent's pattern of problem behavior.		ŭ			
j. Building trusting relationships with parents is an essential part of working with families.					
k. Families play a central role in identifying service needs and goals in case plans.					
I. Case planning works best when parents' goals are included.					
m. My immediate superior emphasizes the importance of involving families in case planning and decisions.					
n. Parents are less resistant when they have input in the case plan and services.					
o. Parents are more motivated to change when they define the problem.					
p. Including the relatives and friends of parents in case planning is not particularly helpful for most families.					

3. We are interested in your perspective on some practice issues and current casework practices. Please indicate the degree to which you agree or disagree with the following statements. Statements about families refer to the families you work with most often (e.g., biological families, foster families, adoptive families, and relative caregivers).

	Strongly Disagree	Somewh at Disagree	Neutral	Somewh at Agree	Strongly Agree
q. Most families have relatives or friends who are supportive and helpful to them.					
r. Family and friends' support can be as effective as professional services in finding solutions to parenting problems.					
s. Monitoring families' attendance at services is a good way to assess their progress.					
t. Assessing families' skill development is important to assessing their progress.					
u. It is difficult to use new approaches to helping families because the necessary organizational support is not provided.					
v. It is difficult to use new approaches to helping families because of all my other responsibilities.					
w. It is difficult to use new approaches to helping families because of media or political pressure on {Q3}.					

4. Please indicate the degree to which you agree or disagree with the following statements about current family assessment procedures.

	Strongly Disagree	Somewh at Disagree	Neutral	Somewh at Agree	Strongly Agree
A clear and useful procedure is in place to assess risk of child maltreatment.		Ŏ			
b. A clear and useful procedure is in place for assessing parenting skills.					
c. A clear and useful procedure is in place for assessing families' basic needs as they pertain to child safety.					
d. A clear and useful procedure is in place to assess domestic violence.					
e. A clear and useful procedure is in place to assess parental substance abuse.					
f. A clear and useful procedure is in place to assess parental mental health.					
g. A clear and useful procedure is in place to assess developmental disabilities.					

5. For each item below, please indicate the extent to which you believe it obstructs {Q3}'s ability to help the families.						
	No Obstacle at All	Slight Obstacle	Neutral	Moderat S	t	
a. The amount of paperwork/forms to be completed is				Obstacle (
b. The size of caseloads is c. Overall staff morale is						
d. The number of organizational rules						
is e. Cooperation shown by families is						
f. Language barriers between families and service providers is						
g. Cultural barriers between families and service providers is						
h. The quality of working relationships with supervisory staff is						
5. For each item below, please in obstructs {Q3}'s ability to help the		extent to	which	you belie	eve it	
obstructs (wo) a ability to help the	No Obstacle a	Slight	Neutral	Moderat S	Significan •	
	All	Obstacie		Obstacle (ں Obstacle	
i. The quality of working relationships with managerial staff is						
j. Organizational concerns with legal vulnerability is						
k. The lack of availability of services needed to help families solve problems is						
I. The number of problems facing familie is	s 🗖					
m. The effectiveness of services available to families is						
 The overall quality of the organizational environment where I work is 	k					
o. Problems arising from families' involvement with multiple service systems is						
p. The lack of availability of culturally competent services for families is						
5. For each item below, please indicate the extent to which you believe it obstructs {Q3}'s ability to help the families. No Slight Neutral Moderat Significan Obstacle at Obstacle e t						
q. The lack of available relative homes	AII			Obstacle	Obstacle	
is r. The lack of available foster homes is	🗖					

s. Ability of available foster homes to care for the children DCYF/DJJS serves is				
t. The quality of working relationships with families is				
u. The quality of DCYF's working relationships with community partners is				
v. The quality of working relationships with judges is				
w. The quality of working relationships with attorneys is				
x. The quality of working relationships with CASA, guardians ad litem, or other child advocates is				
y. The quality of working relationships with court liaisons is				
z. It is difficult to use new approaches to helping families because of pressures from the court is				
		_	_	_

6. Please indicate how often you have had the following experiences in doing your current job.

aomy your ourront job.					
	Never/Very Seldom	Seldom	Sometim es	Often	Always/V ery Often
a. Performing work tasks for which you need more training.					
b. Performing work tasks for which you need more experience.					
c. Having clear, planned goals and objectives defined for your job.					
d. Knowing exactly what is expected of you at work?					
e. Given assignments without adequate resources to complete them.					
f. Receive incompatible requests from two or more people.					
g. My work is challenging in a positive way.					
h. Í am given meaningful assignments.					

6. Please indicate how often you have had the following experiences in doing your current job.

	Never/Very Seldom	Seldom	Sometim es	Often	Always/V ery Often
 i. If needed, immediate supervisor is willing to listen to work related problems. 					
j. If needed, I can get support and help with my work from your immediate supervisor.					
k. Immediate supervisor provides consistent feedback.					
 Work achievements are appreciated by my immediate supervisor. 	<i>'</i>				

6. Please indicate how often you have had the following experiences in doing your current job.

	Never/Very Seldom	Seldom	Sometim es	Often	Always/V ery Often
q. My working relationship with my immediate supervisor causes me stress.					
r. I can influence decisions that are important for my work.					
s. I can influence the amount of work assigned to me.					
t. I set my own work pace.					
 I have to change plans for the work day because of sudden crises in my work with families. 					
v. My work exposes me to threats and violence.					

7. Please indicate the degree to which you agree or disagree with the following statements about your unit (e.g. District Office or Bureau).

	Strongly Disagree	Somewh at Disagree	Neutral	Somewh at Agree	Strongly Agree
a. If you make a mistake in this DO or Bureau, it is often held against you.					
b. People in this DO or Bureau are able to bring up problems and tough issues.					
c. People in this DO or Bureau sometimes reject others for being different.					
d. It is safe to take a risk in this DO or Bureau.					
e. It is difficult to ask other people in this DO or Bureau for help.					
f. No one in this DO or Bureau would deliberately act in a way that undermines my efforts.					
g. Working with people in this DO or Bureau, my unique skills and talents are valued and utilized.					
h. People in this DO or Bureau have a "we are together" attitude.					

7. Please indicate the degree to will following statements about your un					ne			
3		Somewh at Disagree			Strongly Agree			
i. People in this DO or Bureau keep each other informed about work related issues.								
j. People in this DO or Bureau feel understood and accepted by each other.								
k. There are real attempts to share information throughout the DO or Bureau.								
I. People in this DO or Bureau are always searching for fresh, new ways of looking at problems.								
m. In this DO or Bureau, we take the time needed to develop new ideas.								
n. People in this DO or Bureau cooperate to help develop and apply new ideas.								
8. We are interested in the climate indicate how much the following stain your unit (e.g. District Office or B	atements Jureau).	accurate	ely desc	ribe the	climate			
	Never/Seld om	Seldom	Sometim es	Often	Always/Al most Always			
a. The climate in this DO or Bureau is encouraging and supportive.								
b. The climate in this DO or Bureau is distrustful and suspicious.								
c. The climate in this DO or Bureau is relaxed and comfortable.								
d. The climate in this DO or Bureau is rigid and rule-based.								
e. People in this DO or Bureau are sensitive to differences in their coworkers' cultural beliefs, values, and practices.								
f. You appreciate belonging to this DO or Bureau.								
g. Your DO or Bureau is successful at problem solving.								
9. Please indicate the degree to which you agree or disagree with the following statements about {Q3}'s management								
	Strongly Disagree	Somewh at Disagree	Neutral	Somewh at Agree	Strongly Agree			
a. Staff are recognized for a job well done.								
b. Staff are well taken care of in {Q3}.c. {Q3} management is interested in the								
health and well-being of the staff.								

d. {Q3}'s management treats staff with courtesy and respect.								
10. Please indicate the degree to	which vou	ı agree o	r disaqı	ree with t	the			
following statements about your current job.								
	Strongly Disagree	Somewh at	Neutral	Somewh at Agree	Strongly Agree			
a. Workers are rewarded (money, encouragement) for a job well done.		Disagree						
b. Workers are well taken care of in the organization.								
c. In general, I do not like my job.								
d. All in all, I am satisfied with my job.								
e. I would be happy to spend the rest of my career with this organization.								
f. I often look for job opportunities outside this organization.								
g. I would not leave my organization because I have an obligation to the people in it.								
11. The next statements are about her/his job. Please indicate how current job.	often you f Less Than	eel these <i>A F</i> ew	e ways a	about yo <i>A Few</i>	ur <i>Nearly</i>			
	a Few Times a Year/Never	Times a Month	Week	Times a Week	Every Day			
a. I can deal very effectively with the problems of families.								
b. I feel emotionally drained from my work.								
c. I feel used up at the end of the workday.								
d. I feel my work makes a positive difference in people's lives.								
e. I feel fatigued when I get up in the morning and have to face another day on the job.	<u> </u>							
f. Working with people all day is really a strain for me.								
g. I feel burned out from my work.								
h. I feel frustrated by my job.								
11. The next statements are about her/his job. Please indicate how ocurrent job.	•		•					
,	Less Than a Few Times a Year/Never	A Few Times a Month	Once a Week	A Few Times a Week	Nearly Every Day			

i. I feel very energet	ic when I'm wo	rking.					
j. I feel I'm working t	•	•					
k. In my work, I dea calmly.	I with problems	very					
I. Working with peop		too					
much stress on me.		ما الماد دوا					
m. I have accomplis things in this job.	ned many wort	nwniie		Ц		Ц	
n. I've become more people since I took		d					
o. I worry that this jo		me					
emotionally. p. I feel exhilarated	after working c	loselv					
with families.	arter working of	loociy	_	_	_	_	_
q. I feel a sense of paccomplishment fro							
(ASK IF Q3=2, D perspectives ab deserve perman		core bell	ef that: <u>/</u>	All child	<u>ren anc</u>	d youth	
perspectives ab deserve perman For each question think {Q3} would think {	nency. on, answer had respond as continue.	now you s an orga	respond anization	(For MI		-	J.
perspectives ab deserve perman For each question think {Q3} would think {	nency. on, answer had respond as continue.	now you s an orga rve perm	respond anization anency.	(For MI	E) and I	how you	
perspectives ab deserve perman For each questic think {Q3} would think {Q	ency. on, answer had respond as continue. youth deserment our amilies, other state all and est to prevent	now you s an orga	respond anization anency.	(For MI	E) and I	how you	rs/Al st
perspectives ab deserve perman For each question think {Q3} would think {	ency. on, answer had respond as continue. youth deserment our amilies, other state all and est to prevent	now you s an orga rve perm Never/Alm ost Never	respond anization anency. Occasion	(For MI	E) and I	how you	rs/Al st
For each questice think {Q3} would think	on, answer had respond as continue. youth deserment our amilies, other state all and less to preventing the juvenile [Q3] believes	now you s an orga rve perm Never/Alm ost Never	respond anization anency. Occasion ally	(For MI	E) and I	how you	rs/Al st nys
For each questice think {Q3} would think	on, answer had respond as continue. youth deserment our smilies, other state al and les to prevent ong the juvenile [Q3] believes elp identify and and	now you s an orga rve perm Never/Alm ost Never	respond anization anency. Occasion ally	(For MI	E) and I	how you	rs/Al st nys l l
For each questice think {Q3} would think	on, answer had respond as continue. youth deserment our smilies, other state al and les to prevent ong the juvenile [Q3] believes elp identify and and	rve perm Never/Alm ost Never	anency. Occasion ally Occasion	(For MI	E) and I	how you	rs/Al st nys l l

All children and youth deserve permanency.

3. It is our role to support youth in their efforts to maintain and strengthen connections to family and community.	ost Never	Occasion ally	Neutral	Frequently	Always/Al most Always
I believe {Q3} believes	_				
4. Community safety is always assessed when developing a permanency plan.	Never/Alm ost Never	Occasion ally	Neutral	Frequently	Always/Al most Always
I believe {Q3} believes					
All children and youth dese 5. We assist youth in establishing enduring positive relationships that provide stability, belonging, and a sense of self.	rve perm Never/Alm ost Never		Neutral	Frequently	Always/Al most Always
I believe {Q3} believes	_				
6. Accessible services will be coordinated to allow the youth, families, and their supportive connections to be fully involved in the treatment process.	Never/Alm ost Never	Occasion ally	Neutral	Frequently	Always/Al most Always
I believe {Q3} believes					
7. Permanency for youth begins at the first contact with the family.	_	_	Neutral	Frequently	Always/Al most Always
I believe {Q3} believes					

NH Core Beliefs

(ASKIF Q3=1, DCYF)The following sections examine staff perspectives about Core Beliefs that DCYF has espoused. These beliefs include:

(a) Children and youth should be safe,

(a) Children and youth should be safe.

home only when necessary.

A5. We remove children from their **Never/Alm Occasion**

ost Never

ally

- (b) Children and youth belong with their family,
- (c) Prevention reduces child abuse and neglect,
- (d) Everyone deserves to be treated with courtesy and respect,
- (e) All families have strengths,
- (f) All children and youth deserve permanency, and
- (g) All children, youth, and families deserve a life of well-being.

For each question, answer how you respond (For ME) and how you think {Q3} would respond as an organization.

Click "Next" to continue.

A3) Children and youth should be safe. A3. We use ongoing safety and risk assessments to ensure the safety and well-being of children and youth. I believe	`^ '		Id be saf	C.			
Delieve		ponsible for	Never/Alm	Occasion	Neutral	Frequently	-
A2. We work in partnership with families & communities to keep ost Never ally A2. We work in partnership with families & communities to keep ost Never ally A3. We work in partnership with families & communities to keep ost Never ally A4. We value and consider children, youth, and families' A4. We value and consider children, youth, and families' A4. We value and consider children, youth, and families' A5. We work ally A6. We value and consider children, youth, and families' A6. We value and consider children, youth, and families' A6. We value and consider children, youth, and families' A6. We value and consider children safety. A6. We value and consider children safety. A6. We value and consider children safety. A6. We value and consider children, youth, and families' A7. We value and consider children safety. A8. We value and consider children safety. A9. Wever/Alm Occasion ost Never ally A9. Weutral children safety. A9. Weutral children	the darety of their of						
families & communities to keep ost Never ally ost Always children safe. believe		{Q3} believes					
(a) Children and youth should be safe. A3. We use ongoing safety and risk assessments to ensure the safety and well-being of children and youth.					Neutral	Frequently	
A3. We use ongoing safety and risk assessments to ensure the safety and well-being of children and youth. Delieve			_		_	_	
A4. We value and consider Never/Alm Occasion ost Never ally Neutral ost Always voices in decisions regarding their safety.	A3. We use ongoing risk assessments to	g safety and	Never/Alm	Occasion	Neutral	Frequently	-
A4. We value and consider Never/Alm Occasion Neutral Frequently Always/Alm children, youth, and families' ost Never ally ost Always voices in decisions regarding their safety.	safety and well-bein and youth.	ng of children					USI Always
I believe	•	ng of children I believe				_	
{Q3} believes U U U U	and youth. A4. We value and c children, youth, and voices in decisions	I believe {Q3} believes consider I families'	☐ Never/Alm	Occasion	ū	ā	□ □ Always/Alm
,	and youth. A4. We value and c children, youth, and	I believe {Q3} believes consider families' regarding their	Never/Alm ost Never	Occasion ally	Neutral	Frequently	☐ ☐ Always/Alm ost Always

Neutral Frequently Always/Alm

ost Always

{Q3	I believes) believes	_				
•	,					
(b) Children and You B1. We maintain children youth in their own home can do so safely.	n and	ong With Never/Alm ost Never		nily. <i>Neutral</i>	Frequently	Always/Alm ost Always
·	I believes) believes	_				
B2. We explore, promote maintain family and com connections throughout involvement with families	e and munity our	Never/Alm ost Never		Neutral	Frequently	Always/Alm ost Always
\O3	I believes } believes	_				
\QC) Delleves					
(b) Children and You B3. We explore relatives natural connections for p and ongoing support, wh children cannot be maint their own home.	and blacement nen tained in	Never/Alm ost Never		mily. <i>Neutral</i>	Frequently	Always/Alm ost Always
(O3	I believe believes {}	_				
C. All children and y C1. Permanency plannir immediately and is ongo	ng begins	-		S y. Neutral	Frequently	Always/Alm ost Always
	I believe					
C2. Permanency begins goal of maintaining child their families, followed by reunification, adoption, guardianship or another permanent planned living arrangement.	ren with y	Never/Alm ost Never	Occasion ally	☐ Neutral	Frequently	Always/Alm ost Always
	I believe } believes					
C. All children and y C3. It is our responsibility identify, preserve, and p long-term connections for and youth.	y to romote	Never/Alm ost Never		Sy. Neutral	Frequently	Always/Alm ost Always
	I believes) believes					
C4. We recognize that sidoes not equal permane	tability	Never/Alm ost Never		Neutral	Frequently	Always/Alm ost Always

	I believe {Q3} believes					
	(QO) DOILOVOS		_		_	
C. All children a C5. Concurrent plar	•	serve pe Never/Alm		y. Neutral	Frequently	Always/Alm
essential in achievir permanency.	ng timely	ost Never	ally			ost Always
	I believe {Q3} believes					
C6. Children and yo matched with familie willing to commit un	es that are	Never/Alm ost Never	Occasion ally	Neutral	Frequently	Always/Alm ost Always
	I believe {Q3} believes					
(d) Prevention R D1. We promote pre services that assist developing social ne concrete supports in communities.	evention families with etworks and	ld Abuse Never/Alm ost Never		jlect. Neutral	Frequently	Always/Alm ost Always
	I believe {Q3} believes	-				
D2. We educate far community to promo of child abuse and r	nilies and the ote awareness	Never/Alm	Occasion ally	Neutral	Frequently	Always/Alm ost Always
	I believe {Q3} believes					
(d) Prevention R D3. We partner with community to devel enhance prevention services.	the op and initiatives and	Never/Alm ost Never	Occasion ally	Neutral		Always/Alm ost Always
	I believe {Q3} believes					
(e) Everyone De E1. We clearly explain purpose, role, respondencements, and decise	serves to be ain our onsibilities,	Treated Never/Alm ost Never	With Co	_		_
E2. We communica	{Q3} believes		ū	☐ Neutral	ō	☐ Always/Alm
empathy and respe		ost Never	ally			ost Always
	{Q3} believes					

(e) Everyone Deserve	es to be	Treated	With Co	urtesv ar	nd Respe	ct.
Ì	E3. We work collaborative children, youth, families, a community resources whi	ely with and	Never/Alm ost Never		Neutral	•	Always/Alm ost Always
	maintaining confidentiality	/.					
		I believe					
	, ,	believes					
(E4. Children, youth, and fare to be understood with context of their own family traditions, values, and cul	in the y rules,	Never/Alm ost Never	Occasion ally	Neutral	Frequently	Always/Alm ost Always
		I believe					
	{Q3}	believes					
Ì	e) Everyone Deserv e E5. We listen to children a and their voices are heard	ind youth			ourtesy ai Neutral		Ct. Always/Alm ost Always
		I believe					
	{Q3}	believes					
i t f	f) All Families Have F1. We share responsibilithe family and community families identify their stremand needs.	ty with to help ngths	hs. Never/Alm ost Never	Occasion ally	Neutral	Frequently	Always/Alm ost Always
		I believe					
	• •	believes					
t	F2. Families and individuate the capacity and ability to bositive changes in their I	make ives.	ost Never	Occasion ally	Neutral	Frequently	Always/Alm ost Always
		I believe					
	{Q3}	believes		U			u
Ì	f) All Families Have F3. We acknowledge that members know the most their own families.	family	hs. Never/Alm ost Never	Occasion ally	Neutral	Frequently	Always/Alm ost Always
Ì	arion own raminos.	I believe					
	{Q3}	believes					
t \	F4. Families are best servences are actively engaged voices are heard, valued considered with regard to decisions.	l, their and	Never/Alm ost Never	Occasion ally	Neutral	Frequently	Always/Alm ost Always
Ì		I believe					
	(03)	haliayaa					

G1. We partner with the community to provide services	identify and	Families Never/Alm ost Never		a Life of Neutral	Well-Beir Frequently	•	
	I believe						
	{Q3} believes						
G2. We collabora and the education ensure that all characteristic receive education transitional opportheir specific needs	nal system to nildren and youth nal and rtunities to meet eds.	Never/Alm ost Never	ally	Neutral	Frequently	Always/Al most Always	
	I believe {Q3} believes						
	{Q3} believes	u	u	u	U	u	
(g) All Childre G3. We prepare adulthood by par with their connect community supp	tnering them tions and	Families lever/Almo st Never		a Life of Neutral	Well-Beir Frequently	_	
	I believe						
G4. We support children, youth, a have normal life		lever/Almo st Never	Occasion ally	☐ Neutral	Frequently	Always/Al most Always	
	l believe						
	{Q3} believes						
In order to assist us in our statistical analysis of the data we are collecting in the survey, we have included a set of questions asking for general demographic information about you. The information will only be reported in the aggregate. DCYF/DJJS management will not see any individual surveys or responses. What is the highest level of education you have completed? (Check all that apply) High School Diploma or GED Associate's Degree Bachelor's Degree Master's Degree Ph.D./J.D./Doctorate							
_			<i>(</i>)				

if "C	Other" - please specify:
Wh	at year did you receive your {Q54}?
Yea	v long have you been employed by {Q3} ? ars nths
Ηον	v long have you been in your current position?
	· , , ·
	2-3 years
	3-4 years
	5-6 years
	7-8 years
	9-10 years
	11-15 years
	16+ years
Wh	at is your age?
	20-25
	26-30
	31-35
	36-40
	41-45
	46-50
	51-55
	56-60
	65+

Enter "Submit" below to complete this survey.

Thank you for helping DCYF/DJJS with this important survey!

You have indicated that you are not willing to participate in this survey. Please click "submit" to exit the survey. Thank you!